



2016 OCI Member Survey Results

Over the period July to September 2016, the OCI Office collected and summarized the views of member companies on how OCI can best serve their needs. Member company participation was exceptional with 104 of 202 surveyed member companies completing the on-line survey. Survey results including many of the 15 member suggestions below will be included in the 2016/2017 Business Plan. The allocation of OCI resources among the four strategic initiatives outlined in the 2015-2020 Strategic Plan will shift to domestic front as a result of the survey.

1. **Strengthen linkage between OCI suppliers and utilities/customers**
2. **Increase OCI supplier readiness for refurbishment/MCR projects**
3. **Develop international opportunities for OCI suppliers**
4. **Advocate for nuclear power with governments and the public**

Tabulated Response to seven survey questions:

1 = Strongly agree to 5 = Strongly disagree

1. **Do you generally agree with the four OCI strategic priorities?**
1.87
2. **Are you satisfied with the format and organization of OCI Supplier Days?**
2.16
3. **Are you satisfied with the content and organization of OCI and OCI/COG Workshops?**
2.19
4. **Should OCI seek more visibility in national and local media?**
2.27
5. **Is the OCI Office generally responsive to your concerns?**
1.83
6. **Do you agree that OCI should focus more effort on domestic projects vs offshore opportunities?**
2.20
7. **Many of our members currently enjoy our networking events where they meet many colleagues from the industry in an informal setting. Should OCI organize more social networking events beyond the Christmas lunch and Golf Tournament?**
2.67

Conclusions

OCI Strategy:

Members mainly agree with OCI Strategic Priorities (1.87 on 1 to 5 scale)

Members would like more focus on domestic opportunities (2.20 on 1 to 5 scale)

Members generally want OCI to achieve higher media visibility (2.27 on 1 to 5 scale)

OCI Programs:

Members are reasonably satisfied with Supply Days/Workshops (2.16 & 2.19 on 1 to 5 scale)

Member Services:

Members are very satisfied with responsiveness of the OCI Office (1.83 on 1 to 5 scale)

Members somewhat interested in OCI holding more networking events (2.67 on 1 to 5 scale)

Member Comments:

1. 'OCI should offer more support for SME's that comprise to bulk of the OCI membership'
2. 'OCI should organize conference calls as a method to update members on key issues'
3. 'OCI staff should plan more supplier site visits and meet and greet functions'
4. 'OCI should facilitate supplier audits for utilities (like NUPIC in U.S.) or build on current efforts of COG'
5. 'OCI should seek external assistance in organizing supplier days'
6. 'OCI should strengthen linkages among OCI members to increase awareness of members' products or services available within the OCI membership'
7. 'OCI should advise members on how to get on OPG and Bruce Power ASLs for upcoming scopes of work, such as decommissioning.'
8. 'OCI should ensure that all exhibitors at supplier days are in the same location'
9. 'OCI should organize workshops in the January to April slow period for OCI event – such as "Doing Business with Bruce and OPG"'
10. 'OCI should advertise about the benefits of nuclear energy - like Bruce Power and PWU'
11. 'OCI should put out more news on Twitter'
12. 'OCI should organize events at which members can present their ideas / products / solutions in specific areas (ie decommissioning and waste management) to utility customers – perhaps through COG'
13. 'OCI should host more industry learning / sharing sessions with the utilities.'
14. 'OCI should provide information on nuclear opportunities and supplier advancements in manufacturing'.
15. 'OCI should host Breakfast Events at which members can interact with OCI Directors

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